



Terms and Conditions

Grounded Nature School delivers an educational holiday programme aimed at school-aged children that focuses on outdoor learning, nature connection, and experiential education. We aim to help children develop a deeper sense of connection with the natural world, cultivate environmental stewardship, and foster personal growth and resilience.

REGISTRATION AND ENROLMENT

When filling out our enrolment form, you agree to give us all the necessary information regarding your child's health and well-being. Should any of this information change over time, you are required to let us know as soon as you can in order to update our records. It is paramount that this information is accurate and a true perception of your child's needs and aspirations in order to ensure the safety and well being of all our participants.

Grounded Nature School Holiday programme strives to accommodate all children including those with identified additional learning needs. To provide the best support for the tamariki in our care it is crucial that parents inform the kaiako at Grounded of any bookings for children with behavioural conditions such as ADHD/ADD, ASD, ODD, and others.

The safety of children and staff is a top priority for Grounded Nature School, and therefore, the school reserves the right to manage enrolments in a manner that ensures safety. This may include requiring children with specific additional needs to attend with a caregiver who can provide extra support and supervision.

FEES & PAYMENTS

Our School Holiday Programme costs \$75 incl. GST per day.

When you enrol your child to our Holiday Programme, you must pay in full at time of booking for enrolment to be confirmed.

INVOICING

An invoice will be emailed to you shortly after your booking has been received.

All fees should be paid prior to the day of attendance. If fees are not paid in advance, your child's place will not be kept for them and will be given to someone on the waitlist.

All payments will be made by bank transfer, following the instructions set out within the invoice.

A receipt may be issued upon request.

LATE FEE

Your child must be collected from Allenby Reserve Scouts Hall in Panmure or at an alternative location previously agreed on at 3:00pm. A 15-minute grace period is given once the day has ended but you will be charged an additional fee of \$15 incl. GST per child for each 15-minute period if you are late to collect your child, unless prior arrangement has been made.

ABSENCES

No refunds are given for absences (see cancellation policy).

CANCELLATION

If you wish to cancel your booking from the holiday programme please send an email to allgroundednz@gmail.com or call Cecile 02041097666.

100% refund if cancellation is made at least 1 week prior to your booking.

80% refund if cancellation is made 6 to 2 days prior to your booking.

No refund if cancellation is less than 48 hours prior to your booking however, you can arrange to transfer your booking to another person for the same day.

FORCE MAJEURE EVENT

For the purposes of these terms and conditions a “Force Majeure Event” means an event or occurrence which is beyond our reasonable control (including, without limitation whatsoever, any government directive) and which prohibits or causes any disruption to our holiday programme or which we (at our discretion) otherwise deem makes the performance of our usual obligations and/or the way we usually deliver our holiday programme impossible, onerous or unviable.

Notwithstanding any other provision of these terms and conditions, we will not be liable for any failure or delay in complying with any obligation imposed on us under these terms and conditions if the failure or delay arises from, or relates to, a Force Majeure Event both during such Force Majeure Event and for such time after the Force Majeure Event ceases as is necessary for us, using such efforts as we consider are reasonable in the circumstances to recommence our operations in order for us to perform our obligations and recommence the classes. Notwithstanding the foregoing we also reserve the right to deliver the programme during any Force Majeure Event in a different way to the way we would usually do so (for example, without limitation, remote/virtual activities and learning experiences, emails, video activities and learning experiences, content and classes delivered on-line or by other telecommunications methods).

We will not be required to refund, credit, reduce or discount the Fees for sessions your child misses/is unable to attend/we are unable to deliver during any Force Majeure Event

(or where we deliver our holiday programme differently as described in this clause) and nor will any Force Majeure Event extinguish, excuse or suspend your obligation to pay the Fees.

WELLBEING AND SAFETY

Grounded Nature School takes the duty of care seriously and will promptly contact parents and medical authorities in the event of unexpected injury or illness. However, any medical costs will be the sole responsibility of the parents.

Children are expected to come prepared with appropriate clothing and equipment, including a change of clothes, wetsuit or rash shirt, comfortable shoes, sun hat, sunscreen, insect repellent, waterproof jacket and pants, and appropriate winter layers. Each child must also have their own full water bottle and plenty of lunch and snacks.

Grounded staff are responsive to the needs of the children in our care. We put every effort into supporting our tamariki in identifying and processing their emotions. We therefore aim to recognise distress as it arises and guide the situation for the safety of all present.

In the unlikely event that a child becomes aggressive, threatening, or violent to themselves or others, Grounded may take necessary measures to protect those involved and prevent the situation from escalating, which may include contacting parents or physically removing the child from the area/situation. A meeting with all parties involved and their caregivers will be held within 3 days of the event taking place (where possible).

Parents may request to see the school's policies and Health and Safety Management Plan for more information.

RISK MANAGEMENT

The safety and well-being of the children who attend Grounded Nature School is a top priority, and we take all reasonable measures to ensure that the activities and experiences are conducted in a safe and responsible manner. However, as with any outdoor activity, there is an element of risk involved, and by enrolling your child at Grounded Nature School, you acknowledge this risk and consent to your child participating in the activities.

We encourage children to challenge themselves but also promote "challenge by choice," allowing children to participate to a level that challenges them but is within their personal limits. Grounded staff are experienced and qualified to facilitate all experiences, and they assess the site at the beginning of each day to identify and remove any potential hazards.

It is important for the children to follow instructions given by staff at all times to ensure their safety and the safety of others. The school has a duty of care for your child and will take reasonable care of their property during their session, but will not be held responsible for any accidental injury associated with normal childhood play or any loss of/or damage to personal property.

If you have any concerns or questions please feel free to get in touch either by phone or email.

VULNERABLE CHILDREN ACT 2014

Grounded ensures that all staff members are police vetted, whether volunteers or paid.

Should any parent want to share a special skill or hobby on one of our sessions, they will be requested to comply with our positive guidance policy and will not be left on their own with any child other than their own.

PRIVACY ACT 1993

All personal data collected by Grounded is confidential and will only be used for the purpose of establishing and maintaining records held by Grounded.

Personal information will not be passed onto third parties.

Held information will be available to caregivers at any time and the opportunity to correct the information will be given in accordance with the Privacy Act.

PHOTOS AND INTERNET

Grounded reserves the right to use the photos of tamariki in accordance with the term and conditions the caregiver selects on the enrolment form photo release section. This may be amended at any time by contacting Grounded via email.

DISCLAIMER

By completing the enrolment form, you declare you have read our Terms and Conditions and agree with them.

Grounded reserves the right to cancel or withdraw any child's enrolment where the Terms and Conditions have not been complied with.